



On behalf of the Edmonton Dental Assistants Association, I verify that the individuals listed on the following pages who have signed out on our attendance sheets did in fact attend the professional development sessions as indicated on the announcement below.

Dianne Hennig

Dianne Hennig SSS&J RDA MFR
EDAA Executive Director

EDAA Dental Team Conference
Saturday February 4, 2017 8:15 am to 3:45 pm
Fantasyland Hotel

8:15 am DIGITAL RADIOGRAPHY TECHNIQUES, TIPS AND TRICKS
Presenter Dr. Anthea Senior BDS DPDS (UK)

Dr. Senior will be providing us with information that will serve as a guide for the dental team of how to take the most common intra-oral radiographs. It will be particularly useful for members of the dental team new to taking radiographs and for offices that are new to using digital receptors. She will discuss general information on patient preparation, rectangular collimation and what a perfect full mouth series of radiographs should look like. Included in this presentation, Dr. Senior will discuss common intraoral techniques, helpful "Tips and Tricks" and include a review of "Radiographic Errors" that are based on her experiences of teaching radiographic technique to dental and dental hygiene students over the past 8 years.

CCP Links incl A-1-2 D-1-1 D-1-2 D-1-3 D-1-4 D-1-5 D-1-6 D-4-1 or 1 CE credit hour

9:30 am IS THERE SUCH A THING AS GOOD POSTURE?
Presenter Dr. Rick Rana DC RA

What is meant by "good posture" and what is "good posture" for a dental professional? Is it even possible to have good posture when you are working on or assisting with patient treatment? Dr. Rana will answer these questions and provide us with information on what we can do during the work day to improve our posture as well as exercises to do at home that will improve posture on a day to day basis. He will also discuss additional treatments that can be helpful to those who are having difficulties maintaining good posture or suffering from years of poor posture. With so much of our time spent at work in awkward positions, the entire dental team will benefit from knowledge that improves our quality of life and our health overall.

CCP Links incl I-5-1 I-5-2 I-5-4 or 1 CE credit hour

10:45 am ENDODONTICS FOR THE DENTAL TEAM
Presenter Dr. Les Campbell DDS BSc Dip Endo, CD*

This presentation will discuss the role of the whole dental team in endodontic treatment and in the general dental practice. Dr. Campbell will introduce us to up to date concepts on modern endodontics that all dental staff will benefit from. He will provide an explanation of new and exciting endodontic procedures that can be offered to your patients. Included in this presentation, Dr. Campbell will provide us with clinical and administrative tips that will incorporate a "whole team" approach to endodontics. Dr. Campbell is going to "make endodontics exciting"!

CCP Links incl A-1-5 A-5-1 C-2-1 to C-2-3 C-3-1 to C-3-10 C-4-1 C-4-2 E-1-29 to E-1-31 G-3-1 or 1 CE credit hour

1:15 pm RECOGNIZING AND REPORTING ELDER ABUSE
Presenters Edmonton Elder Abuse Intervention Team members

All of us can do our part to stop Elder abuse if we know what to look for and how to support those individuals experiencing abuse. Dental professionals are in a unique position to identify those senior who may be in need of protection from abusers. "Often seniors don't recognize that they are being abused because over time the behavior has become the norm in the family. This gradual process masks the seriousness of the situation and seniors need to understand that this isn't how they should be treated." The Seniors Protection Partnership Team will help us to understand the many forms of Elder abuse, how to recognize the signs of abuse and how to provide the victims with information and support to stop the abuse.

CCP Links incl C-2-10 C-2-11 C-2-12 G-1-7 G-4-1 G-4-6 I-1-2 or 1 CE credit hour

2:30 pm **WHAT EVERY DENTAL PROFESSIONAL SHOULD KNOW ABOUT DENTAL INSURANCE**

Presenter Dolores Berezowsky, Senior Manager of Dental Services - Alberta Blue Cross

All dental team members require a basic understanding of dental insurance to be able to answer questions their patients may have about their insurance coverage. While few people will have all the knowledge on every plan there are some commonalities that will apply to most plans. Specifics that are unique to each patient's insurance plan and circumstances will need to be addressed by those staff members responsible for submitting claim forms. Dolores will discuss a number of issues related to dental insurance claims. She will explain how dental insurance works, some common insurance plan designs, and why some services aren't covered. While Alberta Dentists are not currently under a common fee guide, each insurance company will base their payments on a guide that they have adopted for use. Each dental service procedure has a code assigned to it for payment purposes. Dolores will provide some procedure code definitions for those most commonly misinterpreted. The insurance companies do see common claiming errors and this presentation will address those errors and how they can be easily corrected. Dolores will also touch on electronic claim submissions.

CCP Links incl G-5-1 G-5-2 G-5-3 H-1-4 H-2-3 H-2-4 or 1 CE credit hour

The individuals listed below attended this professional development event on February 4, 2017:

<i>RDA/RDH #</i>	<i>Last Name</i>	<i>First Name</i>	<i>Sessions attended</i>
10772	Adams	Kandy	1,2,3,4,5
Retired RDA	Agoncillo Serrano	Maria L.	1,2,3,4
1339	Allan	Karen	2,3,4,5
5215	Altares-Biglete	Raela	1,2,3,4,5
9593	Anderson	Andrea	1,2,3,4,5
8896	Angell	Lisa	1,2,3,4,5
11094	Anstiss	Ashley	1,2,3
1405	Aquin	Ginette	1,2,3,4
2064	Arsenault	Carolyn	1,2,3,4,5
7664	Askin	Nicole	1,2
1296	Austin	Maria	1,2,3,4,5
1284	Austin	Marlene	1,2,3,4,5
1955	Baillargeon	Nathalie	1,2,3,4,5
7550	Barkley	Kim	1,2
Admin	Bashir	Anna	1,2,3,4,5
6534	Bearman	Trish	1,2,3,4,5
3218	Beliveau	Erna	1,2,3,4,5
675	Bhogal	Savinder	1,2,3,4,5
10285	Biggeman	Samantha	1,2,3,4
6871	Borawska	Alicja	1,2,3,4,5
7859	Bouwman	Barb	1,2,3,5
12046	Bouwman	Kristal	1,2,3,5
RDH4079	Breault	Crystal	1,2,3,4,5
474	Brisbane	Theresa	1,2,3,4,5
Retired RDA	Brown	Paulette	2,3,4,5
1344	Bryan	Janet	5
12312	Bussche	Shae-Lynn	1,2,3,4,5
6072	Butler	Cindy	1,2,3,4,5
2709	Cadrin	Iris	1,2,3,4,5
RDH0592	Cairns	Lorene	1,2,3,4,5

1589	Campbell	Deborah	1,2,3,4,5
8510	Carlson	Christine	1,2,5
3070	Chan	Vanessa	1,2,3,4,5
7159	Charbonneau	Sarah	1,2,3,4,5
4275	Chayka	Leslie	1,2,3,4,5
10750	Chen	Ying	1,2,3,4
10057	Cherevko	Svitlana	1,2,3,4,5
9652	Chow	Lai Kuen	1,2,3,4,5
8260	Clark	Corinne	1,2,3
8969	Clark	Cynthia	1,2,3,4,5
7674	Cline	Carolynn	1,2,3,4
2786	Coldwell	Marina	1,2,3
5047	Cook	Sherri	1,2,3,4,5
5522	Cormack	Heather	1,2,3,4,5
5922	Crites	Annie	1,2,3
3318	Crowther	Brenda	1,2,3,4,5
2175	Cuglietta	Kerry	1,2,3
10640	Dawkins	Sharon	1,2,3,4,5
12508	De Jonge	Chantelle	1,2,3,4,5
RDH2919	Dechaine	Ramona	1,2,3,4,5
RDH3002	Dhillon	Raman	1,2,3,4,5
1188	Diggins	Brenda	1,2,3,4
5669	Dodds	Michelle	1,2,3
3067	Donnelly	Dawn	1,2,3,4,5
5223	Dupont	Pamela	1,2,3,5
3675	Eckel	Sandra	1,2,3,4
10154	Everatt	Bryanna	1,2
RDH4413	Fandrlick	Brittany	1,2,5
2364	Farrus	Corene	1,2,3,4,5
8984	Favreau	Murielle	1,2,3
405	Ferguson-Mazepa	Sherilynn	1,2,3,4,5
3231	Ferleyko	Monica	1,2,3,4,5
6891	Fernandes	Natasha	1,2,3
	Fernandes	Vanessa	1,2,3,4,5
2197	Ferrari	C.Cathy	1,2,3,4,5
5162	Flores	Dianne	1,2,3
9783	Forshner	Sandy	1,2
10552	Forster	Rianne	1,2,3
3119	Free	Kimberly	1,2,3,4,5
2938	Getzinger	Pamela	1,2,3,4,5
10534	Gibb	Breanna	1,2,3,5
9385	Gill	Monika	1,2,3
3616	Gobeil	Rhonda	1,2,3
1989	Godbout	Valerie	1,2,3,4,5
10188	Gonzalez	Crystal	1,2,3

3219	Gray	Gina	1,2,3,4,5
9871	Grof	Sylvia	1,2,3,4
2349	Guy	Sherri	1,2,3,4,5
11345	Hager	Brenda	1,2,3,4
3260	Hait	Lisa	1,2,3,4,5
3112	Hanson	Carol	1,2,3,4,5
6555	Haugen	Melissa	1,2,3,4,5
SK2058	Hazen	Janet	1,2,3,4,5
11909	Heier	Chantel	1,2,3,4,5
4005	Hemminger	Charlotte	1,2,3
4884	Hemminger	Corrie	1,2,3
443	Hennig	Carla	1,2,3,4,5
346	Hennig	Dianne	1,2,3,4,5
RDH2992	Hil	Katsiaryna	1,2,3,4,5
10905	Hillton	Patricia	1,2,3,4,5
8522	Hopchin	Katrina	1,2,3
RDH3655	Houston	Leanne	1,2,3,4,5
5689	Huckabay	Janice	1,2,3,4,5
6538	Huculak	Heather	1,2,3,4,5
8469	Humbke	Alicia	1,2,3
2266	Humeniuk	Lorraine	1,2
2759	Isings	Suzanne	1,2,3,4,5
1925	Iwaschuk	Yvette	1,2,3
RDH3957	Jamaly	Fatema	1,2,3,4,5
2641	Jamieson	Sue	1,2,3,4,5
11874	Jeethan	Tara	1,2,3,4,5
11440	Juguilon	Marife	1,2,3
2327	Kammermayer	Liz	2,3,4,5
6821	Kandora-Couvreur	Kim	1,2,3,4,5
6944	Kardash	Trisha	1,2,3
7003	Kelly	Christine	1,2,4
1161	Keyser	Wanda	1,2,3,4,5
775	Kilduff	Jo	1,2,4
6617	King	Kim	1,2,3,4,5
3871	King	Lori	1,2,4,5
RDH3011	Kinsella	Karley	1,2,3,4,5
5167	Kitura	Nicole	1,2,3,4,5
4370	Knudsen	Kim	1,2,3
9946	Konash	Susan	1,2,3
RDH2808	Kordos	Anna	1,2,3,4,5
RDH2691	Koroluk	Cindy	1,2,3,4,5
3388	Kostiuk	Sandra	1,2,3,4,5
1164	Kracher	Monica	1,2,3
12968	Kreutz	Marie	1,2,3,4,5
6820	Labbe	Jackie	1,2

5235	Laforce	Suzanne	1,2,3,4,5
6503	Lakeman	Trina	1,2,3,4,5
2798	Lamothe	Vivian	1,2,3,4
11881	Lawson	Chelsie	1,2,3
8275	Lenartowicz	Sherry	1,2,3,4,5
9743	Lepine	Jody	1,2,3,4,5
3374	Liaz	Liberty	1,2,3,4
2166	Lister	Theresa	1,2,3,4,5
3042	Lozinski	Tina	1,2,3,4,5
RDH3654	Lyda	Ashley	1,2,3,4,5
RDH2555	Maciej	Amanda	1,2,3,4,5
1429	MacKenzie	Debora	1,2,3,4
10990	Macrae	Ashley	1,2,3
2174	Malo	Chris	1,2,3,4,5
3762	Marler	Deanna	1,2,3,4,5
11454	Marriot	Celeste	1,2,3,4,5
11886	McDonald	Brittani	4,5
6258	McDougall	Shannon	1,2,3,4
10591	McNamara	Carly	1,2,3,4,5
1632	Menard	Gwyn	1,2,3,4,5
RDH1507	Michaud	Deborah	1,2,3,4,5
3101	Moghrabi	Kamila	1,2
5654	Mokshan	Teresa	1,2,3,4,5
5696	Monkiewicz	Iwona	1,2,3,4,5
11591	Montano	May Pearl	1,2,3,4,5
4648	Mosand	Colleen	1,2,3,4,5
2898	Mueller	Lisa	1,2,3,4,5
1171	Murphy	Joan	1,2,3,4,5
11552	Nacpil	Charina	1,2,3
8065	Nauenburg	Amy	1,3,4,5
2739	Newell	Annmarie	1,2,3,4,5
1275	Newman	Barb	1,2
12651	Nitz	Sarah	1,2,3,4,5
11354	Obar	Jeanette	1,2,3,4,5
RDH2353	Ofner	Carmen	1,2,3,4,5
6755	Olson	Deborah	1,2,3
1290	Onyschuk	Barbara	1,2,3
8981	Palmero	Michelle	2,3,4,5
6329	Paredes	Margot	1,2,3,4,5
4151	Parent	Hatty	1,2,3,4,5
4813	Pasutto	Julie	1,2,3
9358	Patel	Mital	1,2,3,4,5
2650	Paterson	Christine	1,2,3
3602	Patton	Cassandra	1,2,3,4
11737	Penner	Jacquelyn	1,2

11879	Peters	Melissa	1,2,5
10518	Petersen	Stephanie	1,2,3
1432	Pettifer	Arlene	1,2,3,4,5
4596	Pierce	Kristina	1,2,3,4,5
5515	Pierson	Cindy	1,2
4213	Pilger	Marnie	1,3,4,5
RDH3239	Pipke	Kaylee	1,2,3,4,5
1443	Pisesky	Rosanne	1,2,3,4,5
5692	Plamondon	Dianne	1,2,3,4,5
549	Pluim	Linda	1,2,3
3646	Puhov	Jessica	1,2,4,5
9829	Ragasa	Rubelyn	4,5
1606	Randall	Shirley	1,2,3,4,5
3482	Richardson	Brenda	1,2,3,4,5
9021	Ripplinger	Erin	1,2,3,4,5
867	Roche	Petra	1,2,3,4,5
2315	Roelofs	Wilma	1,2,3,4,5
8105	Rojas	Maria	1,2,3,5
1960	Rolleman	Anita	1,2,3,4,5
RDH2524	Romanchuk	Sabrina	1,2,3,4
7778	Rosenke	Candace	1,2,3,4,5
RDH1653	Ross	Gaynette	1,2,3
RDH2950	Roth	Jessica	1,2,3,4
RDH3568	Ryan	Jessica	1,2,3,4,5
1285	Sadler	Jane	1,2,3,4,5
2628	Samoil	Shelley	1,2,3,4,5
RDH4150	Schierer	Leah	1,2,3,4,5
3122	Schroter	Giovanna	1,2,3,4,5
2170	Senchyshyn	Marlene	1,2,3
5990	Sernecky	Summer	1,2,3,4
9889	Shomachuk	Mary Ellen	1,2,3
8787	Sims	Louise	1,2,3,5
6736	Sinclair	Susan	1,2,3,4,5
5227	Stiles	Cora	1,2,3,4,5
9719	Stirling	Charlene	1,2,3,4,5
440	Stratichuk	Jane	1,2,3,4
1018	Strauss	Sandy	1,2,3,4,5
3845	Strueby	Susanne	1,2,3,4,5
76	Swityk	Linda	1,2,3
3868	Tam	Laurie Yee	1,2,3,4,5
7936	Taschuk	Michelle	1,2,3
298	Taylor	Gail	1,2,3,4,5
5271	Tebbutt	Lisa	1,2,3
3423	These	Shanna	1,2,3,4,5
12584	Thompson	Delaney	1,2,3,4,5

7506	Toma	Collette	1,2,3,4,5
5788	Toth	Ann	1,2,3
12656	Tran	Lily	1,2
7684	Tremiseaux	Donna	1,2,3,4
9440	Ulliac	Lara	1,2,3
8446	Van Buren	Teena	1,2,3
5685	Van Dyk	Laura	1,2,3,4,5
4636	Verner	Cindy	1,2,3,4,5
RDH0532	Wachowicz	Teresa	1,2,3
RDH4325	Wainwright	Jennifer	1,2,3,4,5
2489	Wassill-Wiltzen	Shirley	1,2,3,4,5
6857	Waun	Tracy	1,2,4,5
289	Weir	Carol	1,2
1035	Welsh	Kelly	1,2,3,4,5
3771	Wiert	Karen	1,2,3
6923	Wiebe	Darlene	1,2,3
2552	Wilson	Lynn	1,2,3,4,5
7625	Winsor	Shari	1,2,3,4,5
3985	Wishloff	Tamara	1,2,3
4740	Wong	Sheri	1,2,3,4,5
6141	Woodruff	Michelle	1,2,3
2624	Wray	Leslie	1,2,3,4
3882	Yaremchuk	Shoshana	1,2,3,4,5
5701	Yushchyshyn	Stacey	1,2,3,4
RDH0560	Yuzyk	Hilda	1,2,3,4,5
1437	Zayak	Tammy	1,2,3,4
1306	Zolubak	Chris	1,2
978	Zuk	Tracy	1,2,3,4,5